



## **Payment Plan Details**

SV Counselling Services/Newcastle Hypnotherapy use Ezy pay to manage recurring payments on our Payment Plans.

You are required to pay a deposit to secure your appointment times, and the remaining amount is collected by Ezy pay each month or fortnight until it is fully paid.

### **How it works:**

Once the deposit has been paid:

- Your therapist will send you an Ezy pay Direct Debit Request Form, together with Ezy pay Terms and Conditions, and Privacy and security information.
- Complete and return the Direct Debit Request Form to your therapist **at least 3 business days prior to your first appointment.**
- You will receive an email from Ezy pay confirming the details of your payment plan
- Ezy pay will arrange automatic direct debits for the agreed amount from your bank account or Visa/Mastercard, and forward the payment to your therapist.
- Extra payments can be made at any time, by contacting your therapist directly.

### **Ezy pay Fees:**

- A set up fee of \$2.20 is added to the first payment
- A transaction fee of \$0.33 + 1.54% of the debit amount is added to each payment
- There is a dishonor fee of \$9.79 for each failed debit.



[www.ezypay.com](http://www.ezypay.com)